



25 October 2021 | Press Release

Fraudulent Websites Alert

Livi Bank Limited ('livi' or 'livi bank') wishes to alert customers and the general public to beware of fraudulent websites. livi's branding materials (including the logo, name and graphics) were appropriated in such websites without authorization.

The fraudulent website addresses are as below and are not related to livi.

- hxxp://livibank.ltd
- hxxp://mafu.nkia.cn

Customers and members of the general public should not provide any personal information or conduct any transactions on those websites.

livi's official website is <https://www.livibank.com>, and you should always double check that this is the address in your browser. If you are unsure whether a website or communication you have received is legitimate, you should never provide your personal details. Instead, please contact livi directly using a number or method you know is genuine.

Anyone who has provided personal information or performed transactions through the fraudulent website should immediately call livi bank Customer Service Hotline (852) 2929 2998 or email to livicare@livibank.com, and consider reporting to the Police.

Livi Bank Limited declares that it has no connection with the fraudulent messages and websites. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Media contacts

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